

5S Communication Objectives: Sell, Serve, Speak, Save, Sizzle

Element	Objective	How is it delivered?
SELL/PROMOTE Promote services	 Widen reach and exposure Connect with new employer contacts regularly Add employers to the funnel 	 Through increased 1-on-1 engagement with employers Through phone calls, emails, pitches Through using targeted employer resources Through using communication materials on CECS, LinkedIn, at events, info sessions, webinars, in-company meetings
SERVE Add value through service delivery	 Make it easy for the employer Clarify confusion and remove barriers to WIL involvement Offer a level of service you would want 	 Through using resources designed to support Through helping them create great job postings Through creating ETW accounts yourself for the employer Through timely follow-ups Through not passing them off to 3 different staff members Through helping them get approved for funding
SPEAK Get closer to partner contacts	• Create partners rather than placements	 Through listening and asking the right questions Through doing an organization needs analysis Through taking the time to understand the organization and the skills they require
SAVE Build process and engagement efficiencies	 Perform job development and industry engagement more efficiently and with higher impact 	 Through using employer segments, the prospecting channel and ETW Through using a yearly team JD calendar
SIZZLE Articulate value proposition	 Increase awareness, understanding and community reach Provide a new experience for current and potential employers 	 Through a unique Camosun College Value Proposition and consultative engagement Through employer-centric resources and communications